

W-01303A-10-0448



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ORIGINAL ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116042

Date: 5/2/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Diane Last: Smith

Account Name: Diane Smith

Home: (

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

****W-01303A-10-0448****
OPPOSE

Arizona Corporation Commission
DOCKETED

MAY 05 2014

Name: Diane Smith

Date: 4/24/2014

Address:

Phone:

CityStateZip: Sun City West, Az 85375

Cell:

Docket: Aqua Fria

DocketNo.: Are W-01303A-10-0448, WS-01303A-09-0343, W-01303A-09-0343

Utility: Epcor

Position: Pro

Email:

Comments: I live in the northwest Aqua Fria district. My water bill for March 2014. March 11-April 9 \$109.77 I used 3.00 gallons x\$ 2.791= \$8.37 Basic water service. \$21.19 Ground water withdrawal fee \$.03 \$29.59. Waste water Basic sewer charge. \$57.36 3.0 gallons @6.972. \$20.93 Taxes. \$2.10 Total. \$109.77 I am one senior living in a home with two bathrooms. This water bill is outrageous. My account number 0179424. We have our own water wells and use the northwest Maricopa water treatment plant the same as Sun City West. And our bills are double theirs This is patent discrimination. Thank you Diane Smith
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket.

Reference Opinion No. 116042 and Inquiry No. 116043

5/2/14 Email to Diane Smith:

Danie Smith,

This is to acknowledge receiving your email regarding your high bill. Your Opinion has been docketed.

Sincerely yours,

Jenny Gomez
Public Utilities Consumer Analyst
Tucson - Office

Delivery to these recipients or distribution lists is complete, but delivery notification was not sent by the destination:

Subject: FW: Public Comment
End of Comments

Date Completed: 5/2/2014

Opinion No. 2014 - 116042
